FRAUD (Create a 2-Sided Triangle)



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Objectives



What is fraud?

Who is susceptible and why?

How can you protect your company?



FRAUD - Defined

 Occupational Fraud – the use of one's occupation for personal enrichment through the deliberate misuse or misapplication of the employing organization's resources or assets.

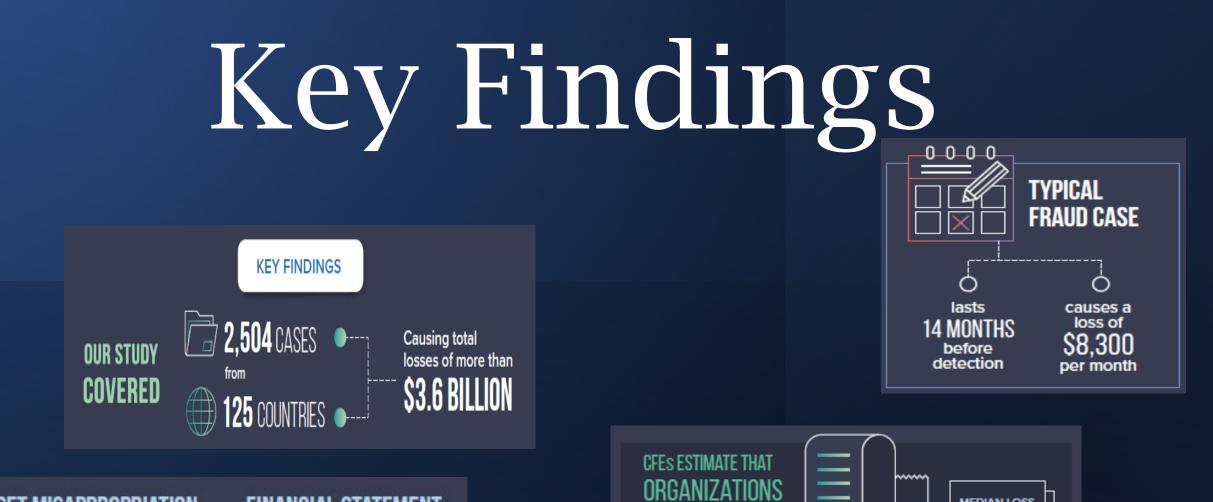
Fraud Statistics:

ACFE 2020 Report to the Nations

REPORT TO THE NATIONS[®]

2020 GLOBAL STUDY ON OCCUPATIONAL FRAUD AND ABUSE





LOSE

OF REVENUE

TO FRAUD

EACH YEAR

MEDIAN LOSS

PER CASE:

\$125.000

AVERAGE LOSS

PER CASE:

\$1.509.000

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ASSET MISAPPROPRIATION SCHEMES the most common and least costly

> \$100,000 86% median loss OF CASES

#### FINANCIAL STATEMENT FRAUD SCHEMES the least common and most costly

\$954,000 10% median loss OF CASES

# Key Findings

CERTAIN FRAUD RISKS WERE MORE LIKELY IN SMALL BUSINESSES THAN IN LARGE **ORGANIZATIONS:** 

| Billing fraud                            | 2X HIGHER |  |  |
|------------------------------------------|-----------|--|--|
| Payroll                                  | 2X HIGHER |  |  |
| Check and payment<br>tampering 4X HIGHER |           |  |  |

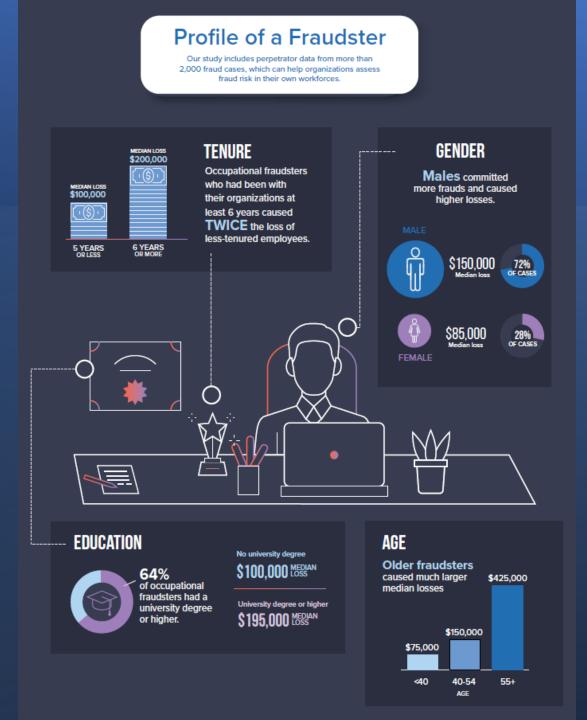






frauds came from these four departments:





### Types of Fraud

Asset Misappropriation – happens when people who are entrusted to manage the assets of an outside organization steal from it (theft of cash, fraudulent disbursements, misuse of inventory and assets).

Corruption – dishonest behavior by those in positions of power (accepting bribes, under-the-table transactions, diverting funds, laundering money).

Financial Statement Fraud – the deliberate misrepresentation of the financial condition of an enterprise accomplished through the intentional misstatement or omission of amounts or disclosure in the financial statements to deceive financial statement users (erroneous journal entries).

### Types of Fraud



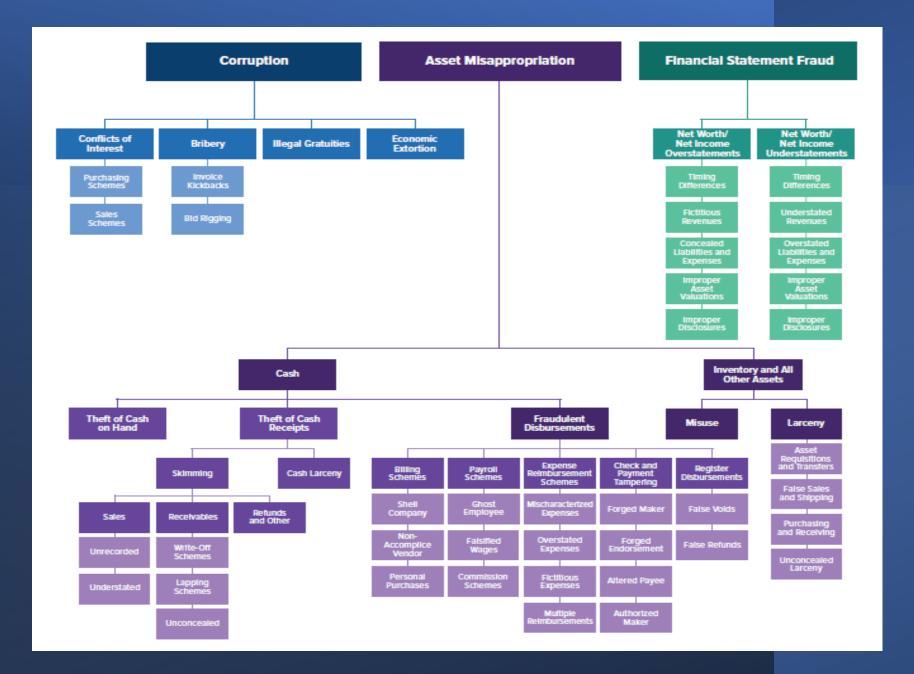


FIG. 8 What is the typical velocity (median loss per month) of different occupational fraud schemes?

|                             | \$39,800 |
|-----------------------------|----------|
| Corruption                  |          |
|                             | \$11,100 |
| Noncash                     |          |
|                             | \$6,000  |
| Check and payment tampering |          |
|                             | \$4,600  |
| Billing                     |          |
|                             | \$4,200  |
| Cash larceny                |          |
|                             | \$4,000  |
| Skimming                    |          |
|                             | \$2,900  |
| Payroll                     |          |
|                             | \$2,600  |
| Cash on hand                |          |
|                             | \$1,700  |
| Expense reimbursements      |          |
|                             | \$1,400  |
| Register disbursements      |          |
|                             | \$800    |

### Victim Organizations







FIG. 15 What levels of government are victimized

FIG. 19 How does occupational fraud affect organizations in different industries?



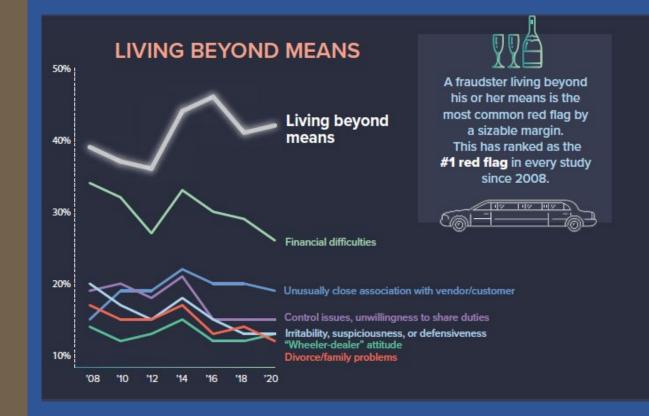


### PRESSURE



#### **7 KEY WARNING SIGNS** î (ja) X ۰ 26% 19% 15% 13% 13% 12% 42% Living beyond Financial Unusually close Control issues Wheeler-dealer Divorce/family difficulties means association with attitude problems unwillingness suspiciousness vendor/customer to share duties or defensiveness

### Behavioral Red Flags



#### RATIONALIZATION

### **Rationalization**

"I don't get paid what I'm worth!" "Everyone else is doing it!" "If they don't know I'm doing it, they deserve to lose the money" "I intended to pay it back" "Nobody will miss the money"



### **OPPORTUNITY**

## Limit the Opportunity





#### Limit the Opportunity

#### Segregation of Duties

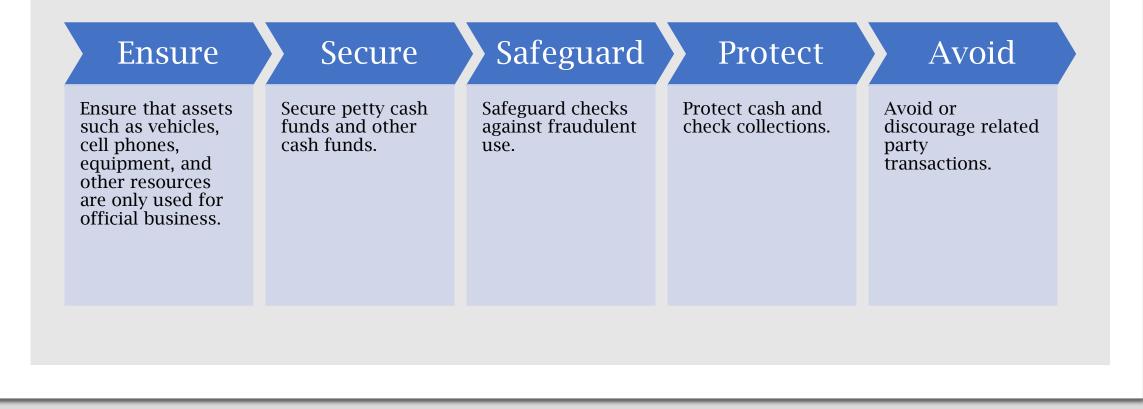
#### Internal Controls

#### • Checks and Balances

#### Internal Controls to Prevent and Detect Fraud

| Use                                                                                                                                     | Reconcile                                  | Restrict                                                                                                                                               | Provide                                                                                 | Prepare                                                                                           |
|-----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| Use a system of<br>checks and<br>balances to ensure<br>no one person has<br>control over all<br>parts of a<br>financial<br>transaction. | Reconcile bank<br>accounts every<br>month. | Restrict use of<br>credit cards and<br>verify all charges<br>made to credit<br>cards or charge<br>accounts to<br>ensure they were<br>business-related. | Provide Board of<br>Directors or<br>owner oversight<br>of operations and<br>management. | Prepare all fiscal<br>policies and<br>procedures in<br>writing and<br>distribute to<br>employees. |

#### Internal Controls to Prevent and Detect Fraud



#### System of Checks and Balances

- Require purchases, payroll, and disbursements to be authorized by a designated person.
- Separate handling (receipt and deposit) functions from record keeping functions (recording transactions and reconciling accounts).
- Separate purchasing functions from payables functions.
- Ensure that the same person isn't authorized to write and sign a check.
- When opening mail, endorse or stamp checks "For Deposit Only."
- Require supervisors to approve employees' time sheets before payroll is prepared.
- Require accounting department employees to take vacation.
- If you can't separate duties, involve the board or management/owner (oversight).

#### Account Reconciliations

- Require reconciliation be prepared by someone independent of bookkeeping and check signing duties.
- Examine cancelled check images to make sure vendors are recognized and signatures are authorized.
- Examine bank statements to make sure checks are not issued out of sequence.
- Initial and date the bank statements or reconciliation report to document review/authorization.
- *Have the bank statement directly mailed to someone on the board of directors or an owner/manager with no bookkeeping/check signing authority to review unopened prior to reconciliation.*

#### Restrict Use of Credit Cards

- Limit the number of credit cards/users.
- Establish a written policy that credit cards are for business use only; prohibit use of cards for personal purposes with subsequent reimbursement.
- Set account limits with credit card companies or vendors.
- Require employees to submit itemized, original receipts for all purchases.
- Examine credit card statements and corresponding receipts to determine whether charges are appropriate and related to agency business.
- Do not allow the use of debit cards within your organization.

#### Prepare Written Policies

- Prepare written policies for the following:
  - Cash Disbursements
  - Attendance and Leave
  - Expense and Travel Reimbursements
  - Use of Company Assets
  - Purchasing Guidelines
  - Petty Cash
  - Conflicts of Interest

*Obtain signed authorization from each employee that they have read/understand the written policies.* 

Ensure Assets are for Business Use Only

- Examine expense reports, credit card charges, and telephone bills regularly to determine charges are business-related.
- Maintain vehicle logs, listing dates, times, mileage, purpose of trip.
- Maintain an equipment list and perform an equipment inventory regulary.
- Install security cameras where inventory and other assets are stored and monitor frequently.
- *There is no such thing as too much documentation!*

#### Protect Cash Funds

- Limit access to petty cash funds.
- Keep funds in a locked box/drawer and restrict access to a limited number of employees.
- Reconcile petty cash with supporting receipts before replenishing it.
- Keep receipt funds separate from petty cash funds.
- Limit how much is kept in petty cash at any given time.

#### Protect Checks

- Prohibit writing checks to cash.
- Deface and retain voided checks.
- Secure blank checks in a locked drawer/cabinet and limit employee access.
- Require that checks be signed only when all required information is entered on the check and supporting documentation (invoice) is attached.
- Require two signatures on checks above a specified amount.
- Mark invoices "Paid" with the check number when checks are issued.
- Ensure that blank checks are not pre-signed.

#### Protect Cash and Cash Collections

- Ensure that all cash and checks received are promptly recorded and deposited in the form originally received.
- Make daily deposits.
- Issue receipts for cash, using a pre-numbered receipt book.
- Reconcile daily deposits with appropriate documentation (cash reports, receipt books).
- Install security cameras where cash is collected and monitor frequently.
- Centralize cash receipts whenever possible.

#### Discourage Related Party Transactions

- Require that a written conflict of interest and code of ethics policy is in place and that it is updated annually.
- Require that related party transactions be disclosed and are approved by the Board.
- Require competitive bidding for major purchases and contracts.
- Discourage hiring of relatives and business transaction with board members and employees.

#### Final Thoughts



Work with your CPA – even your auditor is here to help!

Protect your company *and* your employees. Create a culture that doesn't tolerate fraud.

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Ask questions!!!!!!!

## QUESTIONS?

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